

# HCL-C3i transforms R&D, maximizing Veeva suite investment returns



HCL-C3i is a recognized Veeva Services Partner. Our specialized services for R&D and Veeva have helped many Life Sciences organizations start and scale up their Clinical, Regulatory and Quality operations.

## For your simple to complex Veeva needs our Veeva R&D services include

<p><b>End to End Veeva R&amp;D Managed Services</b></p> <ul style="list-style-type: none"> <li>Implementation</li> <li>Training</li> <li>End user help desk</li> <li>Technical managed services for maintenance and support</li> </ul>	<p><b>Global Clinical Trial Help Desk Support</b></p> <ul style="list-style-type: none"> <li>One-stop-shop</li> <li>Veeva R&amp;D applications and other application used in clinical trails (e.g., EDC, CTMS, ePro, IVRS/IRT)</li> </ul>	<p><b>IoT enabled Clinical Trials</b></p> <ul style="list-style-type: none"> <li>Full service / integrated solution for the integration of wearables and other biometric devices</li> <li>Device Kitting / Logistics</li> <li>Device Training</li> <li>Virtual Concierge with Nurses</li> </ul>
<p><b>Safety services</b></p> <ul style="list-style-type: none"> <li>Adverse Event Intake</li> <li>Case Processing Services</li> <li>Case Database Management</li> <li>Analytics &amp; Reporting</li> </ul>	<p><b>Technology Accelerators</b></p> <ul style="list-style-type: none"> <li>Deployment Framework</li> <li>Data Migration</li> <li>Digital Validation and testing</li> <li>Managed Services SOPs, Runbooks, KEBDs,</li> <li>AI based Service Orchestration</li> </ul>	<p><b>Operational Services</b></p> <ul style="list-style-type: none"> <li>Study start up</li> <li>Study conduct tasks</li> <li>Data Management</li> <li>Biostatistics</li> <li>eTMF Structure Management</li> <li>Quality Documentation</li> </ul>

# Our Veeva R&D Assets and Accelerators



## Veeva Deployment Framework

Global multi-country deployments



## Sketch for Veeva Data Migration

40% reduction in Data Ingestion and Processing Efforts



## Digital Validation and Testing Solution Framework

Modern 'Risk based' approach aligned to FDA Computer System Assurance Guidelines



## Latest Veeva Training Courseware

SLA driven Technology, Data, Operations Support at Scale



## Managed Services SOPs, Runbooks, KEDBs

Instructor Led & Self paced Training Solutions for User Training



## DRYiCE Lucy for AI based Service Orchestration

30% reduction in Service Requests, Enhanced Satisfaction

## Our experiences include



Clinical Trial, Regulatory, Quality System Management at Top 10 Pharma



Global R&D Service Desk Managed Services at Top 10 Pharma



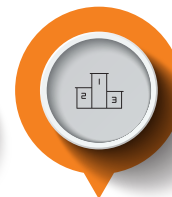
Veeva Vault Clinical, Vault RIM Integration, Data Migration at Leading European Pharma



Clinical Data Management Services and CDISC Data Conversion at Top 10 Pharma



10,000+ Users Trained on Clinical, Regulatory and Quality Applications



Veeva Quality Docs Implementation at Top 10 Pharma

and many more



Implementation and Go-Live in 65+ Countries



Global Veeva Support & Helpdesk



85+ Veeva Certified Administrators



52,000+ Users Trained



35+ Veeva Customers



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